

The Customer Fest Show - 2020 Attendees

Sr. No.	Name	Designation	Company Name
1	Sidharth Damani	EVP & Head Business Enablement	Aditya Birla Sun Life Mutual Fund
2	Amit Purohit	Head- Digital Business	Aditya Birla Sunlife AMC Limited
3	Ritesh Saxena	Head - Customer Engagement & New Business Operations	Aegon Life Insurance Company Ltd.
4	Neelam Kapoor	VP & Head - Marketing	AGC Networks Ltd.
5	Sunil Khosla	CMO	AGS Transact Technologies
6	Ritesh Sharma	CEO	Akkado
7	Sanjay Pokhariyal	Head – Planning and Strategy	Akkado
8	Vikas Kaul	Executive Director	Akkado
9	Rohit Khandelwal	Chief Strategy Officer	Akkado
10	Prajit Dasani	VP - Business Development	Akkado
11	Akanksha Mishra	Key Account Manager	Akkado
12	Gajendra Godle	National Manager - Customer Engagement, Technical Services	Ambuja Cements Ltd.
13	Dr. Rahul Ghosh	Director AI Products	American Express AI Labs, American Express
14	Deepali Shukla	VP - Marketing Strategy & Operations (India, Europe, Russia & South Africa)	Amway India Enterprises Pvt. Ltd.
15	Mathew Joseph	VP & Head Data Science Lab (CIMB Bank)	Apar Technologies Pvt. Ltd.
16	Subramanyam Yadavalli	CEO	Apollo Hospital Enterprise Ltd.
17	Ekta Gulati Sawhney	Category Head - Passenger Car Tyres, APMEA	Apollo Tyres Ltd.
18	Raman Mathur	Manager - Activations, Passenger Car Tyres	Apollo Tyres Ltd.
19	Braj Kishore	MD	ASB Communications Pvt. Ltd.
20	Swati Jain	Director - Marketing	Avon Beauty Products India Pvt. Ltd.
21	Hridyesh Gupta	Sr. Manager Consumer Insights	Axis Bank
22	Saurabh Maheshwari	Vice President, Customer Experience & Insights	Axis Bank Ltd.

23	Gaurav Sadana	VP & Head- Central Retention & Customer Experience	Bajaj Allianz Life Insurance Co. Ltd.
24	Amit Bhalla	Sr. General Manager & Head - Strategy	Bajaj Electriclas Ltd.
25	Virendra Dafane	Global Data Platform- Delivery Partner	Barclays India
26	Rajat Agrawal	COO & Head - Corporate Finance	Barista Coffee Company Ltd.
27	Nazif Tejani	Lead - CRM	Bestseller India
28	Geetanjali Kothari	DVP - Innovation & Marketing	Bharti Axa General Insurance Co. Ltd.
29	Ishita Mukherjee	COO	Bharti AXA Life Insurance Company Ltd.
30	Mukesh Jain	CTO - Insights & Data India	Capgemini India Pvt. Ltd.
31	Rajesh Rai	Director - Sales	Capillary Technologies India Pvt. Ltd
32	Mohit Jain	Regional Manager	Carzonrent India Pvt. Ltd
33	Rajesh Munjal	COO	Carzonrent India Pvt. Ltd
34	Girish Joshi	Regional Manager - Sales & Key Accounts	Carzonrent India Pvt. Ltd.
35	Mridu Bhandari	Editor Special Projects	CNBC TV 18
36	Mangalam Maloo	Sr. Research Analyst & Anchor	CNBC TV 18
37	Natasha Madan Kher	India Lead - Diversity & Inclusion	Cognizant India
38	Shweta Vaidya	Manager – Channel Program – Corteva Agriscience	Corteva Agriscience
39	Ankush Gadi	Director - Data Management & Analytics	CRISIL Ltd.
40	Ajay Row	Partner - CRM & Loyalty	DAN Consult
41	Alvin Gladstone	VP - Digital Banking	DBS Bank India Ltd.
42	Gurpreet Singh	AVP – Contact Centre Operations	DBS Bank India Ltd.
43	Kruti Gandhi	AVP – Client Experience	DBS Bank India Ltd.
44	Kaunain Esmile	VP – Client Experience	DBS Bank India Ltd.
45	Anindita Roychowdhury	AVP – Client Experience	DBS Bank India Ltd.
46	Subramanyam Iyer	SVP & Head - Customer Experience	DBS Bank India Ltd.
47	Arvind Mohan	Head – CX	Delhivery Pvt. Ltd.
48	Shweta Shriyan	Group Head	Direxions Marketing Solutions Pvt. Ltd.
49	Salome Prereira	Sr. Account Executive	Direxions Marketing Solutions Pvt. Ltd.
50	Pranavi Vyas	Sr. Executive - Account Management	Direxions Marketing Solutions Pvt. Ltd.
51	Jelfread Jose	Sr. Executive - Client Servicing	Direxions Marketing Solutions Pvt. Ltd.
52	Gaurav Garg	Senior Director, Head - Consumer Insights & Research	Discovery TV South Asia
53	Harmeet Kaur	Head- Customer Engagement- d2h	DishTV India Ltd.

54	Shabnam Panjwani	Executive Vice President & Head - Marketing Communications	Edelweiss Financial Services Ltd.
55	Ramakrishna Yeeramalli	Dy. VP – Client Experience Office	Edelweiss Wealth Management Ltd.
56	Vamsi Pamidimarri	Manager - Client Experience	Edelweiss Wealth Management Ltd.
57	Arpana Narayana	Sr. Manager - Client Experience	Edelweiss Wealth Management Ltd.
58	Loveena Khatwani	Senior VP & Head Client Experience	Edelweiss Wealth Management Ltd.
59	Chirag Boonlia	Chief Technology Officer	Embassy Group
60	Prasant Mohanty	Director- Sales and Marketing	Emcure Pharmaceuticals Ltd.
61	Sachin Kamat	Director - Customer & Employee Engagement	Enrich Hair & Skin Solutions Ltd.
62	Abhijeet Alat	Manager - CRM	Eureka Forbes India Ltd.
63	Varun Sridhar	CEO	Fin Shell (An Oppo Group Co.)
64	Anand Bhatia	Chief Marketing Officer	Fino Payments Bank Ltd.
65	Namrata Suryavanshi	Account Director	FirstHive
66	Shilpa Desai	GM, Head – Marketing & Cross Sell	Fullerton India Credit Company Ltd.
67	Gaurav Sharma	VP – Strategy & Business Operations	Furlenco
68	Saikat Sarkar	Chief - Small Format	Future Consumer Ltd.
69	Ritu Agarwal	Manager – Brand & Communication	Future Generali India Life Insurance Co. Ltd.
70	Deepak Rana	VP - Customer Engagement	Future Generali India Life Insurance Co. Ltd.
71	Flovie Martins	Head - Corporate Communicationsn & CSR	Future Generali India Life Insurance Co. Ltd.
72	Deep Durve	Mumbai Region Marketing	Future Lifestyle Fashions Ltd.
73	Amit Sawant	Head - Marketing, Corp Com & Strategy	Future Lifestyle Fashions Ltd.
74	Chandan Vijay	Director - Data & Analytics	GE India
75	Karuna Chandila	VP - Customer Service	Goods & Service Tax Network
76	Charoo Aggrawal	Managing Director	Grass Roots
77	Sachin Chandran	Head - Client Solutions	GRG India
78	Roopa Rao	AVP - Client Servicing	GRG India
79	Ralph Drago	DGM - Trade & Shopper Marketing	Gulf Oil Lubricants Ltd.
80	Pooja Gajawada	Sr. Manager	Gulf Oil Lubricants Ltd.
81	Ifrac Shaikh	Manager	Gulf Oil Lubricants Ltd.
82	Praveen Nijhara	CEO	Hansa Research Group Pvt. Ltd.
83	V. Sudarshan	Sr. Vice President	Hansa Research Group Pvt. Ltd.

84	Nithya Kappini	Associate Director, UX Strategy	Harman International (I)Pvt. Ltd.
85	Mohan Krishnaraj	VP and Global Head - User Experience	Harman International India Private Ltd.
86	Priyanka Mehra	Director Marketing and Communications	Havas Group
87	Aparna Mehrotra	Manager – Marketing & Communication	Havas Group
88	Deepak Oram	Dy. VP – Marketing & Automation	HDFC Bank Ltd.
89	Sunil Mathur	SVP and Head Analytics & Marketing	HDFC Bank Ltd.
90	Francis Rodrigues	Sr. VP - Business Insights, Data Labs & Innovation,	HDFC Life Insurance Co. Ltd.
91	V Ananthnarayanan	Vice President - PS & Payouts	HDFC Life Insurance Co. Ltd.
92	Anshu Naval	Head - Learning & Development	HDFC Sales Pvt. Ltd.
93	Dipak Malkar	VP – Customer Retention	Hicare Services Pvt. Ltd
94	Bhavesh Barchha	Regional Manager – Customer Retention	Hicare Services Pvt. Ltd
95	Joydeep Sarkar	COO	Hicare Services Pvt. Ltd.
96	Amit Mehndiratta	Consumer & Insights Lead – Personal Care, South Asia	Hindustan Unilever Ltd.
97	Medha Tawde	CMO	Home Town
98	Suma Nanjundappa	Director Of Engineering (Innovation & Strategy, Architecture Governance)	Honeywell Technology Solutions Pvt. Ltd.
99	Soumini Sridhara Paul	Vice President	Hungama Digital Media Entertainment Pvt. Ltd.
100	Kirthi Ganapathy	Technical Sales Leader – Enterprise Solution	IBM India
		Architecture & Design	
101	Anita Guha	Talent Advisor, Chief Information Office	IBM India
102	Julian Coldrey	Head, Chief Information Office (India) & Leader, Global CRM Platforms	IBM India
103	Prateek Desai	Manager-Customer Support	ICICI Lombard General Insurance Company Ltd.
104	Aizaz Shaikh	AVP - Customer Service & Operations	ICICI Prudential Life Insurance Co. Ltd.
105	Parag Rane	AVP - Customer Service & Operations	ICICI Prudential Life Insurance Co. Ltd.
106	Ashish Rao	EVP & Head - Customer Service and Operations	ICICI Prudential Life Insurance Company Ltd.
107	Ipshta Sogani	Manager - Digital	ICICI Securites Ltd.
108	Sudhir Kumar Jha	AVP - Digital	ICICI Securites Ltd.
109	Kalyani Singh	AVP - Digital	ICICI Securites Ltd.
110	Hariharan Mahadevan	SVP & Head – Strategic Projects, Analytics & CSR	ICICI Securities Ltd.

111	Dharmender Narang	EVP & Chief Customer Experience Officer	IIFL Securities Ltd.
112	Dr. Rakesh Moyal	Head – Customer Service & Channel Service	IndiaFirst Life Insurance Co. Ltd
113	Aashish Walia	Head – Marketing	IndiaFirst Life Insurance Company Ltd.
114	Vikas Rana	Manager - CRM Marketing	Indraprastha Gas Ltd.
115	Chetna Gupta	Manager - CRM Marketing	Indraprastha Gas Ltd.
116	Aman Duggal	SVP & Head- Customer Experience and Service, Affluent Segment	IndusInd Bank Ltd.
117	Jittin Thazhath	Director Strategic Alliances	Intermesh Shopping Network Pvt. Ltd.
118	Aayushi Maheshwari	Senior Executive-Brand & Communication	InterMiles
119	Manish Dureja	MD	Intermiles
120	Sonul Verdia	Country Service Line Leader - Customer Experience & Mystery Shopping	Ipsos Research Pvt. Ltd.
121	Anupam Pathak	VP Account Management & Client Relations	Kellton tech
122	Sanjeev Nimkar	COO	Kirloskar Oil Engines Ltd.
123	Suhas Baxi	Managing Director, South Asia	Konecranes
124	Mamtha Vaidya	AVP - Marketing	Kotak Mahindra Bank Ltd.
125	Sandhya Nair	Sr. Manager - CRM & FMS	L&T Realty Ltd.
126	Ajay Nambiar	Head – Customer Care & Property Management	L&T Realty Ltd.
127	J Hareesh Kumar	Head - CRM	L&T Realty Ltd.
128	Vedangi Barot	Sr. Executive - CRM	L&T Realty Ltd.
129	Prakash Louis	Regional Coordinator – West	Lacoste India
130	Hemant Jain	SVP & Head of Digital Business	Lokmat Media Pvt. Ltd.
131	Akanksha Srivastava	Partnerships	Loylty Rewardz Mngt Pvt. Ltd.
132	Nikhil Karbhari	Head - National Sales	Loylty Rewardz Mngt Pvt. Ltd.
133	Dhiraj Ghodke	Head - Partnerships	Loylty Rewardz Mngt Pvt. Ltd.
134	Anjali Jain	Partnerships	Loylty Rewardz Mngt Pvt. Ltd.
135	Anil Kumar Misra	Chief Human Resources Officer	Magicbricks.com
136	Krupa Mehta	Asst. Manager - Regional HR	Magicbricks.com
137	Shrikant Kejriwal	Head - consumer insights & analytics - Farm Equipment Business	Mahindra & Mahindra Ltd

138	Guruprasad Rao B	General Manager – Insights & Analytics, Automotive Sector	Mahindra & Mahindra Ltd.
139	Rahul Raghuraman	Deputy General Manager, Group Strategy Office	Mahindra Rise
140	Cynthia Gokhale	Associate Director - Marketing	ManpowerGroup India
141	Tenaz Cardoz	Assistant Manager - Marketing	ManpowerGroup India
142	Anvit Warrior	Manager – Partnerships, India	Market Cube LLC
143	Vikas Gujral	COO	Max Bupa Health Insurance Co. Ltd.
144	Rakesh Pandey	SVP and Head - Customer Advisory	Max Life Insurance Co. Ltd.
145	Varinder Jaswal	Associate Director, Innovation & Productivity, Chocolate, R&D, AMEA	Mondelez International
146	Vidhi Mehta	CTO	Moneyfront
147	Ankit Srivastava	AGM Marketing	More Retail Ltd.
148	Raj Kumar Ahuja	Marketing Head - Supermarkets	More Retail Ltd.
149	S. Ankit	Head - Analytics & CRM	More Retail Ltd.
150	Lavdeep Singh Walia	Vice President - Marketing	More Retail Ltd.
151	Kaushik Ramchandran	AGM - Marketing & Brand & VM	More Retail Ltd.
152	Ketan Kulkarni	Head - Customer Centricity	More Retail Ltd.
153	Dhruv Muni	Senior Group VP-Operations, Customer Service and IT	Motilal Oswal Financial Services Ltd.
154	Sanat Kumar Mishra	SVP - Marketing and Research	Music Broadcast Ltd. (Radio City India)
155	Prashant Sharma	Associate Vice President - Marketing	Music Broadcast Ltd. (Radio City India)
156	Vivek Desai	Manager	Music Broadcast Ltd. (Radio City India)
157	Mr. Madhu Alexiouse	COO	Muthoot Capital Services Ltd.
158	Sandeep Vellarikkat	Head-Product & Risk	Muthoot Capital Services Ltd.
159	Praveena Rai	COO	National Payments Corporation of India
160	Swagata Gupta	Incharge PR & Corporate Communication	National Payments Corporation of India
161	Jatin Dhulla	VP - Business Development	Navitas Life Science
162	Prakash Kanse	Senior Business Manager	Neosoft Technologies
163	Aanandita Bhatnagar	Director & Head, APAC Communications Hub	Netapp India Pvt. Ltd.
164	Anchit Nayar	CEO-RETAIL	Nykaa
165	Subir Gorey	National Sales Manager	Nykaa
166	Abhiraj Purohit	Associate Director - West Business	OneDirect

167	Prerak Goel	Head - CRM, India	OYO Hotels and Homes
168	Sunil Narula	Vice President - Marketing	Panasonic India Pvt. Ltd.
169	Prashant Tandon	Manager Advertising	Panasonic India Pvt. Ltd.
170	Shruti Sharma	Asst. Manager -Marketing	Panasonic India Pvt. Ltd.
171	Aashi Dhawan	Partner Manager - Corporate Business	PAYBACK India
172	Alap Pradeep Kavishwar	Manager - Customer Experience	People Interactive Pvt. Ltd.
173	Disha Desai	Director - Customer Experience	People Interactive Pvt. Ltd.
174	Sanjay Mehrotra	Sr. VP - Business Excellence	Prism Johnson Limited
175	Jass Devender	DGM - DMG & Loyalty	Prism Johnson Limited
176	Elizabeth Dominic	Asst. Manager - Marketing	Prism Johnson Limited
177	Amandeep Singh Khurana	Head - Loyalty Program	PVR Ltd.
178	Manoj Lalwani	Chief Marketing Officer	Radio Big FM (Reliance Broadcast Network)
179	Subir Agrawal	President & CEO	Reciproci
180	Biplove Belwal	Founder	Reciproci
181	Manoj Prasad	VP- Digital & HR Transformation	Reliance Industries Ltd.
182	Dr. Zia Saquib	SVP - Technology Innovation & Development	Reliance Jio Infocomm Ltd.
183	Kavit Mistry	VP - Sales Capability	Rentokil PCI
184	Anish Agarwal	Director – Data & Analytics	Royal Bank of Scotland
185	Tanuj Kumar	Head - Digital Transformation	RPG Life Sciences Ltd.
186	Vikas Tiwari	Sr. Manager - Rewards & Loyalty	SBI Card
187	Janish Aggarwal	Sr. Manager - Rewards & Loyalty	SBI Card
188	S Akshaya	Manager - Rewards & Loyalty	SBI Card
189	Swapnil Sawant	VP - Rewards & Loyalty	SBI Card
190	Disha Shetty	Manager - Business Strategy	SBI Life Insurance Co. Ltd.
191	Gaurav Kothari	Account Manager - Sales	Schindler India Pvt. Ltd.
192	Anil Yadav	BDM - Existing Installation	Schindler India Pvt. Ltd.
193	Ritwik Mallik	Manager - CEO & President's Office	Schindler India Pvt. Ltd.
194	Philomena Fernandes	Customer Excellence Champion (India)	Schindler India Pvt. Ltd.
195	Ashok Ramchandran	CEO & President (India-South Asia)	Schindler India Pvt. Ltd.
196	Piyush Rajpal	Director - Marketing & Strategy	Schneider Electric India Pvt. Ltd.
197	Harsh Patel	Assistant Manager	Shoppers Stop Ltd.

198	Samit Saxena	Head - Loyalty	Shoppers Stop Ltd.
199	Samina Pawaskar	Sr. Manager	Shoppers Stop Ltd.
200	Ashwini Valecha	Sr. Manager	Shoppers Stop Ltd.
201	Nibedita Mandal	Dy. General Manager	Shoppers Stop Ltd.
202	Jigisha Patel	Manager	Shoppers Stop Ltd.
203	Vineet Yadav	Assistant Manager - Analytics	Shoppers Stop Ltd.
204	Vevek Paul	Manager	Shoppers Stop Ltd.
205	Ruchi Kapoor	Coordinator & Citibank Operations	Shoppers Stop Ltd.
206	Atul Sharma	COO	Shriram Life Insurance Co. Ltd.
207	Madhavi Shrine	Dy. Chief Underwriter & Head - Customer First	Shriram Life Insurance Co. Ltd.
208	Aanchal Mishra	VP & Head – CRM	Societe Generale
209	Rajesh Jain	Managing Director and CEO	Sports & Leisure Apparel Limited - Lacoste Licensee in India
210	Vidhya Veeraraghavan	Head -Analytics	Standard Chartered Bank
211	Sudhanshu Tripathi	AVP – Marketing	Sterlite Power
212	Ashish Choudhari	Marketing Manager	Sterlite Power
213	Bineet Hora	Young Leader Program	Sterlite Power
214	Monalisa Sahoo	Chief Marketing & Communication Officer	Sterlite power
215	Ashish Merchant	Managing Partner	Strategic Caravan Intl. Pvt. Ltd.
216	Mala Raj	Loyalty Marketing Specialist & Independent Consultant	Strategic Caravan Intl. Pvt. Ltd.
217	Ramasubramani N	Consulting Partner	Strategic Caravan Intl. Pvt. Ltd.
218	Manish Mishra	COO	Suburban Diagnostics India Pvt. Ltd.
219	Yusuf Pachmariwala	EVP & Head – Operations	Tata AIA Life Insurance Co. Ltd.
220	Saurabh Kulshreshtha	Head - Customer Support	TATA AutoComp GY Batteries Pvt. Ltd.
221	Shweta Srivastava	Head Customer Experience & Research	TATA Unistore Ltd.
222	Preetee Singh	Knowledge Management & CX Projects	TATA Unistore Ltd.
223	Ashwini Satle	Root cause Analyst - CX	TATA Unistore Ltd.
224	Sherry George	Head - Customer Loyalty	Titan Company Ltd.
225	Prashanth Ugregowda	Manager - Customer Loyalty	Titan Company Ltd.
226	Sanjay Bhattarjee	Head - Customer Experience, Retail, watches division.	Titan Company Ltd.
227	Jamshed Daboo	MD	Trent Hyper Markets Ltd. (Star Bazaar)

228	Kamal Chahal	Asst. Manager - Marketing	Trent Hyper Markets Ltd. (Star Bazaar)
229	Elina Mohanty	Head - Marketing	Trent Hyper Markets Ltd. (Star Bazaar)
230	Rohit Raaj	Head - National Activation	VIP Industries Ltd.
231	Surekha Desai	SVP - Customer Service	Vodafone Idea Ltd.
232	Kaushik Bhatt	Lead - Data Strategy, Architecture & Governance	Wells Fargo India
233	Ajay Jhalani	MD	Winner Technolplast Pvt. Ltd.
234	Vani Garg Dixit	Head -Customer Management (CLM)	Zee5
235	Pradeep Gupta	Sales Head - Smart Solutions	Accentiv'
236	Varun Dutt	Regional Head	Accentiv'
237	Anand Radhakrishnan	Regional Head	Accentiv'
238	Ashwin Kannamani	Head - Merchant Alliances	Accentiv'
239	Vaibhav Haldankar	Sales Head - Ticket Xpress	Accentiv'
240	Anuradha Mukherjee	Account Manager - Client Servicing	Accentiv'
241	P G Chengappa	Regional Head – Client Servicing	Accentiv'
242	Manish Chanana	Business Head – Customer Engagement, Loyalty & Rewards Solutions	Accentiv'
243	Shraddha Gandhi	Business Development Manager	Accentiv'
244	Tejas Kadakia	Co – Founder & Director – Sales	EasyRewardz
245	Anjum Rastogi	Director - Strategy	Easyrewardz
246	Sapan Kadakia	Co - Founder and Director	Easyrewardz
247	Angad Singh	Co - Founder and Director	Easyrewardz
248	Raja Lakshmiathy	Managing Director - India	Genesys India
249	Aditya Garg	Head - Solutions Consulting	Genesys India
250	Vrinda Hegde	Country Marketing Manager	Genesys India
251	Anshika Singh	Sr. Lead Development Representative	Genesys India
252	Arun Rai	Lead Development Representative	Genesys India
253	Amit Vishwakarma	Sr. Solution Consultant	Genesys India
254	Pallavi Salunkhe	Solution Consultant	Genesys India
255	Siddhartha Kaul	Sr. Sales Manager	Genesys India
256	Anindya Roy	Sales Director - West	Genesys India
257	Arvindhan Sridharan	Head - Business Development	Genesys India

258	Aditya Garg	Head - Solutions Consulting	Genesys India
259	Nitasha Singh	Senior Consultant	Hansa Research Group Pvt. Ltd.
260	Vishal Baghel	GM - Marketing	Hansa Research Group Pvt. Ltd.
261	Sanjay Pai	Vice President	NetCarrots
262	Arun Jacob Alex	Assistant Manager	NetCarrots
263	Arun James	Head Business & Marketing	NetCarrots
264	Nilesh Tandel	Program Executive	NetCarrots
265	Manu Dogra	President	NetCarrots Loyalty Services
266	CB Rajesh	Project Lead	QDegrees Services Pvt. Ltd.
267	Saurabh Sharma	Transition Manager	QDegrees Services Pvt. Ltd.
268	Aparajita Saini	Assistant Manager - Business Development	QDegrees Services Pvt. Ltd.
269	Sushant Banga	Head Product Development	QDegrees Services Pvt. Ltd.
270	Cletus Ferreira	Manager-Business Development	QDegrees Services Pvt. Ltd.
271	Sameer Bahulekar	Sr. Manager - Loyalty & Business Development	RewardPort
272	Javed Habib	Relationship Director	RewardPort
273	Jay Tanna	Manager - Business Development	RewardPort
274	Subodh Rawat	Sr. Business Development Manager	Rewardport Corporate Solutions Pvt. Ltd.
275	Harsh Kapur Pillai	Director - People Engagement & Customer Centricity Practice	Terragni Consulting (P) Ltd.
276	Dr. Anil V Pillai	Director	Terragni Consulting (P) Ltd.
277	Dipti Sapatnekar	Director - Value Delivery	Terragni Consulting (P) Ltd.
278	Manojkumar Narayanan		Terragni Consulting Pvt. Ltd.
279	Ketki Gandhi		Terragni Consulting Pvt. Ltd.
280	Priyanka Desai		Terragni Consulting Pvt. Ltd.
281	Amita Shinde		Terragni Consulting Pvt. Ltd.
282	Srushtee Pawar		Terragni Consulting Pvt. Ltd.

283	Snehal Gade		Terragni Consulting Pvt. Ltd.
284	Ankita Shinde		Terragni Consulting Pvt. Ltd.
285	Nidhi Saxena		Terragni Consulting Pvt. Ltd.
286	Radhika Handa	Asst. Manager Business Development	Trip XOXO(Reward Port)
287	KT Prasad	Country Director – India	Zendesk
288	Rahul Menon	India Marketing Manager	Zendesk
289	Vandana Tanna	Enterprise Account Executive	Zendesk
290	Kiran Vaddiraju	Account Executive	Zendesk
291	Yeshas KrishnaPrasad	Commercial Sales Manager	Zendesk
292	Karan Malik	Account Executive	Zendesk
293	Suman Ram	India Solutions Lead	Zendesk
294	Koushik Jain	Solutions Consultant	Zendesk
295	Haseena Bibi	Business Development Representative	Zendesk
296	Kusum Bhakuni	Sales Development Representative	Zendesk
297	Manish Balaji	Content Marketing Associate	Zoho Corporation
298	Renitha Mani	Technical Support Engineer	Zoho Corporation
299	Adarsh Sonthalia	Sales Executive	Zoho Corporation
300	Shashwat Kumar	Head - Analytics	Aditya Birla Health Insurance Co. Ltd.
301	Richa Parekh	Head - Digital Marketing	Aditya Birla Health Insurance Co. Ltd.
302	Hitesh Satwate	Chief Manager	Aditya Birla Health Insurance Co. Ltd.
303	Rahul D'Sa	Privilege Club Manager	Aditya Birla Sun Life Mutual Fund
304	Saket Anand	Channel Head – IFA Engagement, BD	Aditya Birla Sun Life Mutual Fund
305	Gaurav Saxena	Channel Manager - IFA, Business Development	Aditya Birla Sun Life Mutual Fund
306	Umesh Soni	Jt. President & Head - Technical Services	Ambuja Cements Ltd.
307	Anup Bhatnagar	Channel Head - Trade Marketing	Ambuja Cements Ltd.
308	Shrikant Challapella	Manager - Central Retention	Bajaj Allianz Life Insurance Co. Ltd.
309	Rajat Khosla	Group Manager - Marketing	Bata India Ltd.
310	Akash Mittal	Retail Manager - Matured Market (Mumbai & MP)	Bata India Ltd.

311	Sumit Garg	Head - Customer Experience and Persistency	Canara HSBC Oriental Bank of Commerce Life Insurance Co. Ltd.
312	Rajkumar Udaykumar	SVP & Head – Contact Centre & Service Delivery Operations	DBS Bank India Ltd.
313	Akshay Deshpande	Advisor	Dell International Services India Pvt. Ltd.
314	Alice Mathan	Sr. Vice President	Direxions Marketing Solutions Pvt. Ltd.
315	Leena Basrur	CMD	Direxions Marketing Solutions Pvt. Ltd.
316	Anish Chowdhary	Head –Product & Marketing	Edelweiss SME Lending
317	Gautam Chopra	Senior Vice President - ESOP	Edelweiss Wealth Management
318	Krishna Kachhela	Executive Vice President - Advisory Services	Edelweiss Wealth Management
319	Aditya Mehta	Digital marketing consultant	Enrich Hair & Skin Solutions Pvt. Ltd.
320	Rajdeep Charan	GM CRM	Eureka Forbes India Ltd.
321	Vinath Hegde	GM-CRM	Eureka Forbes India Ltd.
322	Manoj Chopra	Head - Acquiring Business	Financial Software & Systems (P) Ltd.
323	Prashant Kumar Singh	Manager - Supercoin Program	Flipkart Internet Pvt. Ltd.
324	Amit Kumar	CEO & Head (Future Services)	Future Group
325	Pradeep Nair	Head - Sales, south	Future Retail Ltd.
326	Varsha Sankholkar	VP - Business Insights	HDFC Life Insurance Co. Ltd.
327	Delnaz Khodaiji	Sr. Manager - Business Insights	HDFC Life Insurance Co. Ltd.
328	Anuja Shukla	National Manager- Customer Service	Hilti
329	Piyush Kumar	AVP - Business Transformation	Hinduja Global Solutions Ltd.
330	Sheshank Razdan	Head of Department – Business Development	Honda Motorcycle & Scooter (I) Pvt. Ltd.
331	P Rajagopi	Head Sales & Business Planning	Honda Motorcycle and Scooter India Pvt. Ltd.
332	Shefali Kathuria	Country Manager Support- PC Commercial	HP India Sales Pvt. Ltd.
333	Neeraj Gupta	Country Manager Consumer Support & Quality	HP India Sales Pvt. Ltd.
334	Priya Kehair	Vice president - Customer Support	ICICI Lomard General Insurance Co. Ltd.
335	Zeenat Mongal	Associate Vice President - Customer Support	ICICI Lomard General Insurance Co. Ltd.
336	Vishal Shastri	SVP, Customer Service & Operations	ICICI Prudential Life Insurance Co. Ltd.
337	Narendra D. Jain	Director	IIFL Securities Ltd.
338	Shri Bhudev Singh	Chief General Manager- PNG Marketing	Indraprastha Gas Ltd.

339	Kaushal Satam	Designation: SVP, Airline Partnerships, Product and Operations	InterMiles
340	Zameer Kochar	VP, Marketing	InterMiles
341	Abhishek Gupta	Senior Manager - Marketing Technologies	InterMiles
342	Jeet Kumar	Senior Manager – Revenue Partnership	InterMiles
343	Imana Roy	Senior Manager - Advanced Analytics	InterMiles
344	Satnam Ajmani	Assistant Manager - Campaign Management	InterMiles
345	Harvinder Walia	National Sales Head	Legrand India Pvt. Ltd.
346	Vijay Nair	Senior Director - Data Analytics & Computational Intelligence	Lowe’s Services India Pvt. Ltd.
347	Anshul Choudhary	Senior Manager -Merchandising Analytics	Lowe’s Services India Pvt. Ltd.
348	Arun George	Lead Analyst - Merchandising Analytics	Lowe’s Services India Pvt. Ltd.
349	Synthia Nathan	Lead Analyst – Capability Development (Data Analytics & Customer Insights)	Lowe’s Services India Pvt. Ltd.
350	Abhishek Raina	VP & Head - Retail Loyalty	Loylty Rewardz Mngt. Pvt. Ltd.
351	Kanik Setia	Program Manager- Loyalty and Digitization, Bazaar sales, SBU	Mahindra & Mahindra Ltd.
352	Santanu Sen	Vice President- Strategic Initiatives	Max Life Insurance Co. Ltd.
353	Anand Saxena	Sr. Manager	Max Life Insurance Co. Ltd.
354	Atul Kumar	Head, Customer Facing Supply Chain	Nestle India Ltd.
355	Anuradha Kotekar	Customer Facing Supply Chain Manager	Nestle India Ltd.
356	Avnish Singhal	AVP - Content Marketing	OYO
357	Pooja Agrawal	Partner Valuetree Consultants	Reciproci
358	Azeem Desai	Head - Sales & Marketing	Reciproci
359	Monu Vikas Gupta	Segment Head - Customer Service & Service Excellence	Reliance General Insurance Co. Ltd.
360	Rajanikanth Vurimi	SVP- Business Strategy	SBI Life Insurance Co. Ltd.
361	Bala Sundar Rao	Executive Director	Shriram Life Insurance Co. Ltd.
362	Charu Gulati	General Manager - Customer Experience	Tata Motors Ltd.
363	N. Nagaraj	Sr. Manager - Consumer Experience & Analytics	Tata Pravesh (Tata Steel Ltd.)
364	Megha Talwar	Asst Manager - Innovation	Tata SIA Airlines Limited
365	Kandarp Chaturvedi	Head Consumer Experience	Tata Steel Ltd.

366	Rohit Baburao Bele	Sr Manager - Product (Tata astrum)	Tata Steel Ltd.
367	Danish Sahni	Sr. Product Lead - TimesPoints	Times Internet Ltd.
368	Aalok Kushwaha	VP - Strategy & Business Operations	Tricog Health India Pvt. Ltd.
369	Ketan Sawarmale	AVP - Personal Loans	Yes Bank
370	Merwyn Fernandes	Asst. Manager - CorpComm	Aditya Birla Fashion and Retaill Ltd.
371	Bivabasu Kumar	Head - Corprate Communication	Afcons Infrastructure Ltd.
372	Pratik Kolekar	Senior Officer, Corporate Communications	Afcons Infrastructure Ltd.
373	Jainam Vora	Sr. Pr Executive - PR	ALTBalaji
374	Ankita Anthony	AVP - PR	ALTBalaji
375	Simrat Bishnoi	Vice President Marketing & Corporate Communications	Amway India Enterprises Pvt. Ltd.
376	Parul Chhabra	AGM - Corporate Communication & Marketing	BLK Super Speciality Hospital
377	Pallavi Golar	Lead - Internal Communication	Cipla Ltd.
378	Mahesh Jayaram	Director - Corporate Communications	Dell International Services India Pvt. Ltd.
379	Shikha Mangol	Senior Consultant – Corporate Communications	Eaton Technologies Pvt. Ltd.
380	Priya Kumari	Head - Corporate Marketing	Eaton Technologies Pvt. Ltd.
381	Shalaka Kagathra	Head - Corporate Communication	Edelweiss Financial Service Ltd.
382	Divya Malik Lahiri	Head Public Relations & Sr. Vice President	Edelweiss Group
383	Rabin Ghosh	VP - Corporate Communication	ICICI Securities Ltd.
384	Hutoxi Batliwala	AVP, Corporate Communications	Ion Exchange India Ltd.
385	Rahul Sharma	Associate Segment Head - Marcom	Reliance General Insurance Co. Ltd.
386	Rajul Berde	Head - Corpcomm	SBI General Insurance Co. Ltd.
387	Rohan Mazumdar	Manager - Media & PR	TANISHQ (Titan Company Ltd.)
388	Agnihotri roy	Asst. Manager - Marketing	TANISHQ (Titan Company Ltd.)
389	Arunawa Khan	AVP - Head Corpcomm	Tata AIA Life Insurance Co. Ltd.