

The Customer FEST Show 2020 - List of Attendees

Name	Designation	Company Name
Sidharth Damani	EVP & Head Business Enablement	Aditya Birla Sun Life Mutual Fund
Amit Purohit	Head- Digital Business	Aditya Birla Sunlife AMC Limited
Ritesh Saxena	Head - Customer Engagement & New Business Operations	Aegon Life Insurance Company Ltd.
Neelam Kapoor	VP & Head - Marketing	AGC Networks Ltd.
Sunil Khosla	CMO	AGS Transact Technologies
Ritesh Sharma	CEO	Akkado
Sanjay Pokhariyal	Head – Planning and Strategy	Akkado
Vikas Kaul	Executive Director	Akkado
Rohit Khandelwal	Chief Strategy Officer	Akkado
Prajit Dasani	VP - Business Development	Akkado
Akanksha Mishra	Key Account Manager	Akkado
Gajendra Godle	National Manager - Customer Engagement, Technical Services	Ambuja Cements Ltd.
Dr. Rahul Ghosh	Director AI Products	American Express AI Labs, American Express
Deepali Shukla	VP - Marketing Strategy & Operations (India, Europe, Russia & South Africa)	Amway India Enterprises Pvt. Ltd.
Mathew Joseph	VP & Head Data Science Lab (CIMB Bank)	Apar Technologies Pvt. Ltd.
Subramanyam Yadavalli	CEO	Apollo Hospital Enterprise Ltd.
Ekta Gulati Sawhney	Category Head - Passenger Car Tyres, APMEA	Apollo Tyres Ltd.
Raman Mathur	Manager - Activations, Passenger Car Tyres	Apollo Tyres Ltd.
Braj Kishore	MD	ASB Communications Pvt. Ltd.
Swati Jain	Director - Marketing	Avon Beauty Products India Pvt. Ltd.
Hridyesh Gupta	Sr. Manager Consumer Insights	Axis Bank
Saurabh Maheshwari	Vice President, Customer Experience & Insights	Axis Bank Ltd.
Gaurav Sadana	VP & Head- Central Retention & Customer Experience	Bajaj Allianz Life Insurance Co. Ltd.
Amit Bhalla	Sr. General Manager & Head - Strategy	Bajaj Electriclas Ltd.

Virendra Dafane	Global Data Platform- Delivery Partner	Barclays India
Rajat Agrawal	COO & Head - Corporate Finance	Barista Coffee Company Ltd.
Nazif Tejani	Lead - CRM	Bestseller India
Geetanjali Kothari	DVP - Innovation & Marketing	Bharti Axa General Insurance Co. Ltd.
Ishita Mukherjee	COO	Bharti AXA Life Insurance Company Ltd.
Mukesh Jain	CTO - Insights & Data India	Capgemini India Pvt. Ltd.
Rajesh Rai	Director - Sales	Capillary Technologies India Pvt. Ltd
Mohit Jain	Regional Manager	Carzonrent India Pvt. Ltd
Rajesh Munjal	COO	Carzonrent India Pvt. Ltd
Girish Joshi	Regional Manager - Sales & Key Accounts	Carzonrent India Pvt. Ltd.
Mridu Bhandari	Editor Special Projects	CNBC TV 18
Mangalam Maloo	Sr. Research Analyst & Anchor	CNBC TV 18
Natasha Madan Kher	India Lead - Diversity & Inclusion	Cognizant India
Shweta Vaidya	Manager – Channel Program – Corteva Agriscience	Corteva Agriscience
Ankush Gadi	Director - Data Management & Analytics	CRISIL Ltd.
Ajay Row	Partner - CRM & Loyalty	DAN Consult
Alvin Gladstone	VP - Digital Banking	DBS Bank India Ltd.
Gurpreet Singh	AVP – Contact Centre Operations	DBS Bank India Ltd.
Kruti Gandhi	AVP – Client Experience	DBS Bank India Ltd.
Kaunain Esmile	VP – Client Experience	DBS Bank India Ltd.
Anindita Roychowdhury	AVP – Client Experience	DBS Bank India Ltd.
Subramanyam Iyer	SVP & Head - Customer Experience	DBS Bank India Ltd.
Arvind Mohan	Head – CX	Delhivery Pvt. Ltd.
Shweta Shriyan	Group Head	Direxions Marketing Solutions Pvt. Ltd.
Salome Prereira	Sr. Account Executive	Direxions Marketing Solutions Pvt. Ltd.
Pranavi Vyas	Sr. Executive - Account Management	Direxions Marketing Solutions Pvt. Ltd.
Jelfread Jose	Sr. Executive - Client Servicing	Direxions Marketing Solutions Pvt. Ltd.

Gaurav Garg	Senior Director, Head - Consumer Insights & Research	Discovery TV South Asia
Harmeet Kaur	Head- Customer Engagement- d2h	DishTV India Ltd.
Shabnam Panjwani	Executive Vice President & Head - Marketing Communications	Edelweiss Financial Services Ltd.
Ramakrishna Yeeramalli	Dy. VP – Client Experience Office	Edelweiss Wealth Management Ltd.
Vamsi Pamidimarri	Manager - Client Experience	Edelweiss Wealth Management Ltd.
Arpana Narayana	Sr. Manager - Client Experience	Edelweiss Wealth Management Ltd.
Loveena Khatwani	Senior VP & Head Client Experience	Edelweiss Wealth Management Ltd.
Chirag Boonlia	Chief Technology Officer	Embassy Group
Prasant Mohanty	Director- Sales and Marketing	Emcure Pharmaceuticals Ltd.
Sachin Kamat	Director - Customer & Employee Engagement	Enrich Hair & Skin Solutions Ltd.
Abhijeet Alat	Manager - CRM	Eureka Forbes India Ltd.
Varun Sridhar	CEO	Fin Shell (An Oppo Group Co.)
Anand Bhatia	Chief Marketing Officer	Fino Payments Bank Ltd.
Namrata Suryavanshi	Account Director	FirstHive
Shilpa Desai	GM, Head – Marketing & Cross Sell	Fullerton India Credit Company Ltd.
Gaurav Sharma	VP – Strategy & Business Operations	Furlenco
Saikat Sarkar	Chief - Small Format	Future Consumer Ltd.
Ritu Agarwal	Manager – Brand & Communication	Future Generali India Life Insurance Co. Ltd.
Deepak Rana	VP - Customer Engagement	Future Generali India Life Insurance Co. Ltd.
Flovie Martins	Head - Corporate Communicationsn & CSR	Future Generali India Life Insurance Co. Ltd.
Deep Durve	Mumbai Region Marketing	Future Lifestyle Fashions Ltd.
Amit Sawant	Head - Marketing, Corp Com & Strategy	Future Lifestyle Fashions Ltd.
Chandan Vijay	Director - Data & Analytics	GE India
Karuna Chandila	VP - Customer Service	Goods & Service Tax Network
Charoo Aggrawal	Managing Director	Grass Roots
Sachin Chandran	Head - Client Solutions	GRG India
Roopa Rao	AVP - Client Servicing	GRG India

Ralph Drago	DGM - Trade & Shopper Marketing	Gulf Oil Lubricants Ltd.
Pooja Gajawada	Sr. Manager	Gulf Oil Lubricants Ltd.
Ifrah Shaikh	Manager	Gulf Oil Lubricants Ltd.
Praveen Nijhara	CEO	Hansa Research Group Pvt. Ltd.
V. Sudarshan	Sr. Vice President	Hansa Research Group Pvt. Ltd.
Nithya Kappini	Associate Director, UX Strategy	Harman International (I)Pvt. Ltd.
Mohan Krishnaraj	VP and Global Head - User Experience	Harman International India Private Ltd.
Priyanka Mehra	Director Marketing and Communications	Havas Group
Aparna Mehrotra	Manager – Marketing & Communication	Havas Group
Deepak Oram	Dy. VP – Marketing & Automation	HDFC Bank Ltd.
Sunil Mathur	SVP and Head Analytics & Marketing	HDFC Bank Ltd.
Francis Rodrigues	Sr. VP - Business Insights, Data Labs & Innovation,	HDFC Life Insurance Co. Ltd.
V Ananthnarayanan	Vice President - PS & Payouts	HDFC Life Insurance Co. Ltd.
Anshu Naval	Head - Learning & Development	HDFC Sales Pvt. Ltd.
Dipak Malkar	VP – Customer Retention	Hicare Services Pvt. Ltd
Bhavesh Barchha	Regional Manager – Customer Retention	Hicare Services Pvt. Ltd
Joydeep Sarkar	COO	Hicare Services Pvt. Ltd.
Amit Mehndiratta	Consumer & Insights Lead – Personal Care, South Asia	Hindustan Unilever Ltd.
Medha Tawde	CMO	Home Town
Suma Nanjundappa	Director Of Engineering (Innovation & Strategy, Architecture Governance)	Honeywell Technology Solutions Pvt. Ltd.
Soumini Sridhara Paul	Vice President	Hungama Digital Media Entertainment Pvt. Ltd.
Kirthi Ganapathy	Technical Sales Leader – Enterprise Solution Architecture & Design	IBM India
Anita Guha	Talent Advisor, Chief Information Office	IBM India
Julian Coldrey	Head, Chief Information Office (India) & Leader, Global CRM Platforms	IBM India
Prateek Desai	Manager-Customer Support	ICICI Lombard General Insurance Company Ltd.
Aizaz Shaikh	AVP - Customer Service & Operations	ICICI Prudential Life Insurance Co. Ltd.

Parag Rane	AVP - Customer Service & Operations	ICICI Prudential Life Insurance Co. Ltd.
Ashish Rao	EVP & Head - Customer Service and Operations	ICICI Prudential Life Insurance Company Ltd.
Ipshita Sogani	Manager - Digital	ICICI Securites Ltd.
Sudhir Kumar Jha	AVP - Digital	ICICI Securites Ltd.
Kalyani Singh	AVP - Digital	ICICI Securites Ltd.
Hariharan Mahadevan	SVP & Head – Strategic Projects, Analytics & CSR	ICICI Securities Ltd.
Dharmender Narang	EVP & Chief Customer Experience Officer	IIFL Securities Ltd.
Dr. Rakesh Moyal	Head – Customer Service & Channel Service	IndiaFirst Life Insurance Co. Ltd
Aashish Walia	Head – Marketing	IndiaFirst Life Insurance Company Ltd.
Vikas Rana	Manager - CRM Marketing	Indraprastha Gas Ltd.
Chetna Gupta	Manager - CRM Marketing	Indraprastha Gas Ltd.
Aman Duggal	SVP & Head- Customer Experience and Service, Affluent Segment	IndusInd Bank Ltd.
Jittin Thazhath	Director Strategic Alliances	Intermesh Shopping Network Pvt. Ltd.
Aayushi Maheshwari	Senior Executive-Brand & Communication	InterMiles
Manish Dureja	MD	Intermiles
Sonul Verdia	Country Service Line Leader - Customer Experience & Mystery Shopping	Ipsos Research Pvt. Ltd.
Anupam Pathak	VP Account Management & Client Relations	Kellton tech
Sanjeev Nimkar	COO	Kirloskar Oil Engines Ltd.
Suhas Baxi	Managing Director, South Asia	Konecranes
Mamtha Vaidya	AVP - Marketing	Kotak Mahindra Bank Ltd.
Sandhya Nair	Sr. Manager - CRM & FMS	L&T Realty Ltd.
Ajay Nambiar	Head – Customer Care & Property Management	L&T Realty Ltd.
J Hareesh Kumar	Head - CRM	L&T Realty Ltd.
Vedangi Barot	Sr. Executive - CRM	L&T Realty Ltd.
Prakash Louis	Regional Coordinator – West	Lacoste India
Hemant Jain	SVP & Head of Digital Business	Lokmat Media Pvt. Ltd.

Akanksha Srivastava	Partnerships	Loylty Rewardz Mngt Pvt. Ltd.
Nikhil Karbhari	Head - National Sales	Loylty Rewardz Mngt Pvt. Ltd.
Dhiraj Ghodke	Head - Partnerships	Loylty Rewardz Mngt Pvt. Ltd.
Anjali Jain	Partnerships	Loylty Rewardz Mngt Pvt. Ltd.
Anil Kumar Misra	Chief Human Resources Officer	Magicbricks.com
Krupa Mehta	Asst. Manager - Regional HR	Magicbricks.com
Shrikant Kejriwal	Head - consumer insights & analytics - Farm Equipment Business	Mahindra & Mahindra Ltd
Guruprasad Rao B	General Manager – Insights & Analytics, Automotive Sector	Mahindra & Mahindra Ltd.
Rahul Raghuraman	Deputy General Manager, Group Strategy Office	Mahindra Rise
Cynthia Gokhale	Associate Director - Marketing	ManpowerGroup India
Tenaz Cardoz	Assistant Manager - Marketing	ManpowerGroup India
Anvit Warrior	Manager – Partnerships, India	Market Cube LLC
Vikas Gujral	COO	Max Bupa Health Insurance Co. Ltd.
Rakesh Pandey	SVP and Head - Customer Advisory	Max Life Insurance Co. Ltd.
Varinder Jaswal	Associate Director, Innovation & Productivity, Chocolate, R&D, AMEA	Mondelez International
Vidhi Mehta	CTO	Moneyfront
Ankit Srivastava	AGM Marketing	More Retail Ltd.
Raj Kumar Ahuja	Marketing Head - Supermarkets	More Retail Ltd.
S. Ankit	Head - Analytics & CRM	More Retail Ltd.
Lavdeep Singh Walia	Vice President - Marketing	More Retail Ltd.
Kaushik Ramchandran	AGM - Marketing & Brand & VM	More Retail Ltd.
Ketan Kulkarni	Head - Customer Centricity	More Retail Ltd.
Dhruv Muni	Senior Group VP-Operations, Customer Service and IT	Motilal Oswal Financial Services Ltd.
Sanat Kumar Mishra	SVP - Marketing and Research	Music Broadcast Ltd. (Radio City India)
Prashant Sharma	Associate Vice President - Marketing	Music Broadcast Ltd. (Radio City India)
Vivek Desai	Manager	Music Broadcast Ltd. (Radio City India)

Mr. Madhu Alexiouse	COO	Muthoot Capital Services Ltd.
Sandeep Vellarikkat	Head-Product & Risk	Muthoot Capital Services Ltd.
Praveena Rai	COO	National Payments Corporion of India
Swagata Gupta	Incharge PR & Corporate Communication	National Payments Corporion of India
Jatin Dhulla	VP - Business Development	Navitas Life Science
Prakash Kanse	Senior Business Manager	Neosoft Technologies
Aanandita Bhatnagar	Director & Head, APAC Communications Hub	Netapp India Pvt. Ltd.
Anchit Nayar	CEO-RETAIL	Nykaa
Subir Gorey	National Sales Manager	Nykaa
Abhiraj Purohit	Associate Director - West Business	OneDirect
Prerak Goel	Head - CRM, India	OYO Hotels and Homes
Sunil Narula	Vice President - Marketing	Panasonic India Pvt. Ltd.
Prashant Tandon	Manager Advertising	Panasonic India Pvt. Ltd.
Shruti Sharma	Asst. Manager -Marketing	Panasonic India Pvt. Ltd.
Aashi Dhawan	Partner Manager - Corporate Business	PAYBACK India
Alap Pradeep Kavishwar	Manager - Customer Experience	People Interactive Pvt. Ltd.
Disha Desai	Director - Customer Experience	People Interactive Pvt. Ltd.
Sanjay Mehrotra	Sr. VP - Business Excellence	Prism Johnson Limited
Jass Devender	DGM - DMG & Loyalty	Prism Johnson Limited
Elizabeth Dominic	Asst. Manager - Marketing	Prism Johnson Limited
Amandeep Singh Khurana	Head - Loyalty Program	PVR Ltd.
Manoj Lalwani	Chief Marketing Officer	Radio Big FM (Reliance Broadcast Network)
Subir Agrawal	President & CEO	Reciproci
Biplove Belwal	Founder	Reciproci
Manoj Prasad	VP- Digital & HR Transformation	Reliance Industries Ltd.
Dr. Zia Saquib	SVP - Technology Innovation & Development	Reliance Jio Infocomm Ltd.
Kavit Mistry	VP - Sales Capability	Rentokil PCI

Anish Agarwal	Director – Data & Analytics	Royal Bank of Scotland
Tanuj Kumar	Head - Digital Transformation	RPG Life Sciences Ltd.
Vikas Tiwari	Sr. Manager - Rewards & Loyalty	SBI Card
Janish Aggarwal	Sr. Manager - Rewards & Loyalty	SBI Card
S Akshaya	Manager - Rewards & Loyalty	SBI Card
Swapnil Sawant	VP - Rewards & Loyalty	SBI Card
Disha Shetty	Manager - Business Strategy	SBI Life Insurance Co. Ltd.
Gaurav Kothari	Account Manager - Sales	Schindler India Pvt. Ltd.
Anil Yadav	BDM - Existing Installation	Schindler India Pvt. Ltd.
Ritwik Mallik	Manager - CEO & President's Office	Schindler India Pvt. Ltd.
Philomena Fernandes	Customer Excellence Champion (India)	Schindler India Pvt. Ltd.
Ashok Ramchandran	CEO & President (India-South Asia)	Schindler India Pvt. Ltd.
Piyush Rajpal	Director - Marketing & Strategy	Schneider Electric India Pvt. Ltd.
Harsh Patel	Assistant Manager	Shoppers Stop Ltd.
Samit Saxena	Head - Loyalty	Shoppers Stop Ltd.
Samina Pawaskar	Sr. Manager	Shoppers Stop Ltd.
Ashwini Valecha	Sr. Manager	Shoppers Stop Ltd.
Nibedita Mandal	Dy. General Manager	Shoppers Stop Ltd.
Jigisha Patel	Manager	Shoppers Stop Ltd.
Vineet Yadav	Assistant Manager - Analytics	Shoppers Stop Ltd.
Vevek Paul	Manager	Shoppers Stop Ltd.
Ruchi Kapoor	Coordinator & Citibank Operations	Shoppers Stop Ltd.
Atul Sharma	COO	Shriram Life Insurance Co. Ltd.
Madhavi Shrine	Dy. Chief Underwriter & Head - Customer First	Shriram Life Insurance Co. Ltd.
Aanchal Mishra	VP & Head – CRM	Societe Generale
Rajesh Jain	Managing Director and CEO	Sports & Leisure Apparel Limited - Lacoste Licensee in India

Vidhya Veeraraghavan	Head -Analytics	Standard Chartered Bank
Sudhanshu Tripathi	AVP – Marketing	Sterlite Power
Ashish Choudhari	Marketing Manager	Sterlite Power
Bineet Hora	Young Leader Program	Sterlite Power
Monalisa Sahoo	Chief Marketing & Communication Officer	Sterlite power
Ashish Merchant	Managing Partner	Strategic Caravan Intl. Pvt. Ltd.
Mala Raj	Loyalty Marketing Specialist & Independent Consultant	Strategic Caravan Intl. Pvt. Ltd.
Ramasubramani N	Consulting Partner	Strategic Caravan Intl. Pvt. Ltd.
Manish Mishra	COO	Suburban Diagnostics India Pvt. Ltd.
Yusuf Pachmariwala	EVP & Head – Operations	Tata AIA Life Insurance Co. Ltd.
Saurabh Kulshreshtha	Head - Customer Support	TATA AutoComp GY Batteries Pvt. Ltd.
Shweta Srivastava	Head Customer Experience & Research	TATA Unistore Ltd.
Preetee Singh	Knowledge Management & CX Projects	TATA Unistore Ltd.
Ashwini Satle	Root cause Analyst - CX	TATA Unistore Ltd.
Sherry George	Head - Customer Loyalty	Titan Company Ltd.
Prashanth Ugregowda	Manager - Customer Loyalty	Titan Company Ltd.
Sanjay Bhattacharjee	Head - Customer Experience, Retail, watches division.	Titan Company Ltd.
Jamshed Daboo	MD	Trent Hyper Markets Ltd. (Star Bazaar)
Kamal Chahal	Asst. Manager - Marketing	Trent Hyper Markets Ltd. (Star Bazaar)
Elina Mohanty	Head - Marketing	Trent Hyper Markets Ltd. (Star Bazaar)
Rohit Raaj	Head - National Activation	VIP Industries Ltd.
Surekha Desai	SVP - Customer Service	Vodafone Idea Ltd.
Kaushik Bhatt	Lead - Data Strategy, Architecture & Governance	Wells Fargo India
Ajay Jhalani	MD	Winner Technolplast Pvt. Ltd.
Vani Garg Dixit	Head -Customer Management (CLM)	Zee5
Pradeep Gupta	Sales Head - Smart Solutions	Accentiv'
Varun Dutt	Regional Head	Accentiv'

Anand Radhakrishnan	Regional Head	Accentiv'
Ashwin Kannamani	Head - Merchant Alliances	Accentiv'
Vaibhav Haldankar	Sales Head - Ticket Xpress	Accentiv'
Anuradha Mukherjee	Account Manager - Client Servicing	Accentiv'
P G Chengappa	Regional Head – Client Servicing	Accentiv'
Manish Chanana	Business Head – Customer Engagement, Loyalty & Rewards Solutions	Accentiv'
Shraddha Gandhi	Business Development Manager	Accentiv'
Tejas Kadakia	Co – Founder & Director – Sales	EasyRewardz
Anjum Rastogi	Director - Strategy	Easyrewardz
Sapan Kadakia	Co - Founder and Director	Easyrewardz
Angad Singh	Co - Founder and Director	Easyrewardz
Raja Lakshmiopathy	Managing Director - India	Genesys India
Aditya Garg	Head - Solutions Consulting	Genesys India
Vrinda Hegde	Country Marketing Manager	Genesys India
Anshika Singh	Sr. Lead Development Representative	Genesys India
Arun Rai	Lead Development Representative	Genesys India
Amit Vishwakarma	Sr. Solution Consultant	Genesys India
Pallavi Salunkhe	Solution Consultant	Genesys India
Siddhartha Kaul	Sr. Sales Manager	Genesys India
Anindya Roy	Sales Director - West	Genesys India
Arvindhan Sridharan	Head - Business Development	Genesys India
Aditya Garg	Head - Solutions Consulting	Genesys India
Nitasha Singh	Senior Consultant	Hansa Research Group Pvt. Ltd.
Vishal Baghel	GM - Marketing	Hansa Research Group Pvt. Ltd.
Sanjay Pai	Vice President	NetCarrots
Arun Jacob Alex	Assistant Manager	NetCarrots

Arun James	Head Business & Marketing	NetCarrots
Nilesh Tandel	Program Executive	NetCarrots
Manu Dogra	President	NetCarrots Loyalty Services
CB Rajesh	Project Lead	QDegrees Services Pvt. Ltd.
Saurabh Sharma	Transition Manager	QDegrees Services Pvt. Ltd.
Aparajita Saini	Assistant Manager - Business Development	QDegrees Services Pvt. Ltd.
Sushant Banga	Head Product Development	QDegrees Services Pvt. Ltd.
Cletus Ferreira	Manager-Business Development	QDegrees Services Pvt. Ltd.
Sameer Bahulekar	Sr. Manager - Loyalty & Business Development	RewardPort
Javed Habib	Relationship Director	RewardPort
Jay Tanna	Manager - Business Development	RewardPort
Subodh Rawat	Sr. Business Development Manager	Rewardport Corporate Solutions Pvt. Ltd.
Harsh Kapur Pillai	Director - People Engagement & Customer Centricity Practice	Terragni Consulting (P) Ltd.
Dr. Anil V Pillai	Director	Terragni Consulting (P) Ltd.
Dipti Sapatnekar	Director - Value Delivery	Terragni Consulting (P) Ltd.
Manojkumar Narayanan		Terragni Consulting Pvt. Ltd.
Ketki Gandhi		Terragni Consulting Pvt. Ltd.
Priyanka Desai		Terragni Consulting Pvt. Ltd.
Amita Shinde		Terragni Consulting Pvt. Ltd.
Srushtee Pawar		Terragni Consulting Pvt. Ltd.
Snehal Gade		Terragni Consulting Pvt. Ltd.
Ankita Shinde		Terragni Consulting Pvt. Ltd.
Nidhi Saxena		Terragni Consulting Pvt. Ltd.
Radhika Handa	Asst. Manager Business Development	Trip XOXO(Reward Port)
KT Prasad	Country Director – India	Zendesk
Rahul Menon	India Marketing Manager	Zendesk
Vandana Tanna	Enterprise Account Executive	Zendesk

Kiran Vaddiraju	Account Executive	Zendesk
Yeshas KrishnaPrasad	Commercial Sales Manager	Zendesk
Karan Malik	Account Executive	Zendesk
Suman Ram	India Solutions Lead	Zendesk
Koushik Jain	Solutions Consultant	Zendesk
Haseena Bibi	Business Development Representative	Zendesk
Kusum Bhakuni	Sales Development Representative	Zendesk
Manish Balaji	Content Marketing Associate	Zoho Corporation
Renitha Mani	Technical Support Engineer	Zoho Corporation
Adarsh Sonthalia	Sales Executive	Zoho Corporation
Shashwat Kumar	Head - Analytics	Aditya Birla Health Insurance Co. Ltd.
Richa Parekh	Head - Digital Marketing	Aditya Birla Health Insurance Co. Ltd.
Hitesh Satwate	Chief Manager	Aditya Birla Health Insurance Co. Ltd.
Rahul D'Sa	Privilege Club Manager	Aditya Birla Sun Life Mutual Fund
Saket Anand	Channel Head – IFA Engagement, BD	Aditya Birla Sun Life Mutual Fund
Gaurav Saxena	Channel Manager - IFA, Business Development	Aditya Birla Sun Life Mutual Fund
Umesh Soni	Jt. President & Head - Technical Services	Ambuja Cements Ltd.
Anup Bhatnagar	Channel Head - Trade Marketing	Ambuja Cements Ltd.
Shrikant Challapella	Manager - Central Retention	Bajaj Allianz Life Insurance Co. Ltd.
Rajat Khosla	Group Manager - Marketing	Bata India Ltd.
Akash Mittal	Retail Manager - Matured Market (Mumbai & MP)	Bata India Ltd.
Sumit Garg	Head - Customer Experience and Persistency	Canara HSBC Oriental Bank of Commerce Life Insurance Co. Ltd.
Rajkumar Udaykumar	SVP & Head – Contact Centre & Service Delivery Operations	DBS Bank India Ltd.
Akshay Deshpande	Advisor	Dell International Services India Pvt. Ltd.
Alice Mathan	Sr. Vice President	Direxions Marketing Solutions Pvt. Ltd.
Leena Basrur	CMD	Direxions Marketing Solutions Pvt. Ltd.

Anish Chowdhary	Head –Product & Marketing	Edelweiss SME Lending
Gautam Chopra	Senior Vice President - ESOP	Edelweiss Wealth Management
Krishna Kachhela	Executive Vice President - Advisory Services	Edelweiss Wealth Management
Aditya Mehta	Digital marketing consultant	Enrich Hair & Skin Solutions Pvt. Ltd.
Rajdeep Charan	GM CRM	Eureka Forbes India Ltd.
Vinath Hegde	GM-CRM	Eureka Forbes India Ltd.
Manoj Chopra	Head - Acquiring Business	Financial Software & Systems (P) Ltd.
Prashant Kumar Singh	Manager - Supercoin Program	Flipkart Internet Pvt. Ltd.
Amit Kumar	CEO & Head (Future Services)	Future Group
Pradeep Nair	Head - Sales, south	Future Retail Ltd.
Varsha Sankholkar	VP - Business Insights	HDFC Life Insurance Co. Ltd.
Delnaz Khodaiji	Sr. Manager - Business Insights	HDFC Life Insurance Co. Ltd.
Anuja Shukla	National Manager- Customer Service	Hilti
Piyush Kumar	AVP - Business Transformation	Hinduja Global Solutions Ltd.
Sheshank Razdan	Head of Department – Business Development	Honda Motorcycle & Scooter (I) Pvt. Ltd.
P Rajagopi	Head Sales & Business Planning	Honda Motorcycle and Scooter India Pvt. Ltd.
Shefali Kathuria	Country Manager Support- PC Commercial	HP India Sales Pvt. Ltd.
Neeraj Gupta	Country Manager Consumer Support & Quality	HP India Sales Pvt. Ltd.
Priya Kehair	Vice president - Customer Support	ICICI Lomard General Insurance Co. Ltd.
Zeenat Mongal	Associate Vice President - Customer Support	ICICI Lomard General Insurance Co. Ltd.
Vishal Shastri	SVP, Customer Service & Operations	ICICI Prudential Life Insurance Co. Ltd.
Narendra D. Jain	Director	IIFL Securities Ltd.
Shri Bhudev Singh	Chief General Manager- PNG Marketing	Indraprastha Gas Ltd.
Kaushal Satam	Designation: SVP, Airline Partnerships, Product and Operations	InterMiles
Zameer Kochar	VP, Marketing	InterMiles
Abhishek Gupta	Senior Manager - Marketing Technologies	InterMiles
Jeet Kumar	Senior Manager – Revenue Partnership	InterMiles

Imana Roy	Senior Manager - Advanced Analytics	InterMiles
Satnam Ajmani	Assistant Manager - Campaign Management	InterMiles
Harvinder Walia	National Sales Head	Legrand India Pvt. Ltd.
Vijay Nair	Senior Director - Data Analytics & Computational Intelligence	Lowe's Services India Pvt. Ltd.
Anshul Choudhary	Senior Manager -Merchandising Analytics	Lowe's Services India Pvt. Ltd.
Arun George	Lead Analyst - Merchandising Analytics	Lowe's Services India Pvt. Ltd.
Synthia Nathan	Lead Analyst – Capability Development (Data Analytics & Customer Insights)	Lowe's Services India Pvt. Ltd.
Abhishek Raina	VP & Head - Retail Loyalty	Loylty Rewardz Mngt. Pvt. Ltd.
Kanik Setia	Program Manager- Loyalty and Digitization, Bazaar sales, SBU	Mahindra & Mahindra Ltd.
Santanu Sen	Vice President- Strategic Initiatives	Max Life Insurance Co. Ltd.
Anand Saxena	Sr. Manager	Max Life Insurance Co. Ltd.
Atul Kumar	Head, Customer Facing Supply Chain	Nestle India Ltd.
Anuradha Kotekar	Customer Facing Supply Chain Manager	Nestle India Ltd.
Avnish Singhal	AVP - Content Marketing	OYO
Pooja Agrawal	Partner Valuetree Consultants	Reciproci
Azeem Desai	Head - Sales & Marketing	Reciproci
Monu Vikas Gupta	Segment Head - Customer Service & Service Excellence	Reliance General Insurance Co. Ltd.
Rajanikanth Vurimi	SVP- Business Strategy	SBI Life Insurance Co. Ltd.
Bala Sundar Rao	Executive Director	Shriram Life Insurance Co. Ltd.
Charu Gulati	General Manager - Customer Experience	Tata Motors Ltd.
N. Nagaraj	Sr. Manager - Consumer Experience & Analytics	Tata Pravesh (Tata Steel Ltd.)
Megha Talwar	Asst Manager - Innovation	Tata SIA Airlines Limited
Kandarp Chaturvedi	Head Consumer Experience	Tata Steel Ltd.
Rohit Baburao Bele	Sr Manager - Product (Tata astrum)	Tata Steel Ltd.
Danish Sahnii	Sr. Product Lead - TimesPoints	Times Internet Ltd.
Aalok Kushwaha	VP - Strategy & Business Operations	Tricog Health India Pvt. Ltd.

Ketan Sawarmale	AVP - Personal Loans	Yes Bank
Merwyn Fernandes	Asst. Manager - CorpComm	Aditya Birla Fashion and Retaill Ltd.
Bivabasu Kumar	Head - Corprate Communication	Afcons Infrastructure Ltd.
Pratik Kolekar	Senior Officer, Corporate Communications	Afcons Infrastructure Ltd.
Jainam Vora	Sr. Pr Executive - PR	ALTBalaji
Ankita Anthony	AVP - PR	ALTBalaji
Simrat Bishnoi	Vice President Marketing & Corporate Communications	Amway India Enterprises Pvt. Ltd.
Parul Chhabra	AGM - Corporate Communication & Marketing	BLK Super Speciality Hospital
Pallavi Golar	Lead - Internal Communication	Cipla Ltd.
Mahesh Jayaram	Director - Corporate Communications	Dell International Services India Pvt. Ltd.
Shikha Mangol	Senior Consultant – Corporate Communications	Eaton Technologies Pvt. Ltd.
Priya Kumari	Head - Corporate Marketing	Eaton Technologies Pvt. Ltd.
Shalaka Kagathra	Head - Corporate Communication	Edelweiss Financial Service Ltd.
Divya Malik Lahiri	Head Public Relations & Sr. Vice President	Edelweiss Group
Rabin Ghosh	VP - Corporate Communication	ICICI Securities Ltd.
Hutoxi Batliwala	AVP, Corporate Communications	Ion Exchange India Ltd.
Rahul Sharma	Associate Segment Head - Marcom	Reliance General Insurance Co. Ltd.
Rajul Berde	Head - Corpcomm	SBI General Insurance Co. Ltd.
Rohan Mazumdar	Manager - Media & PR	TANISHQ (Titan Company Ltd.)
Agnihotri roy	Asst. Manager - Marketing	TANISHQ (Titan Company Ltd.)
Arunawa Khan	AVP - Head Corpcomm	Tata AIA Life Insurance Co. Ltd.